

FIG. 1

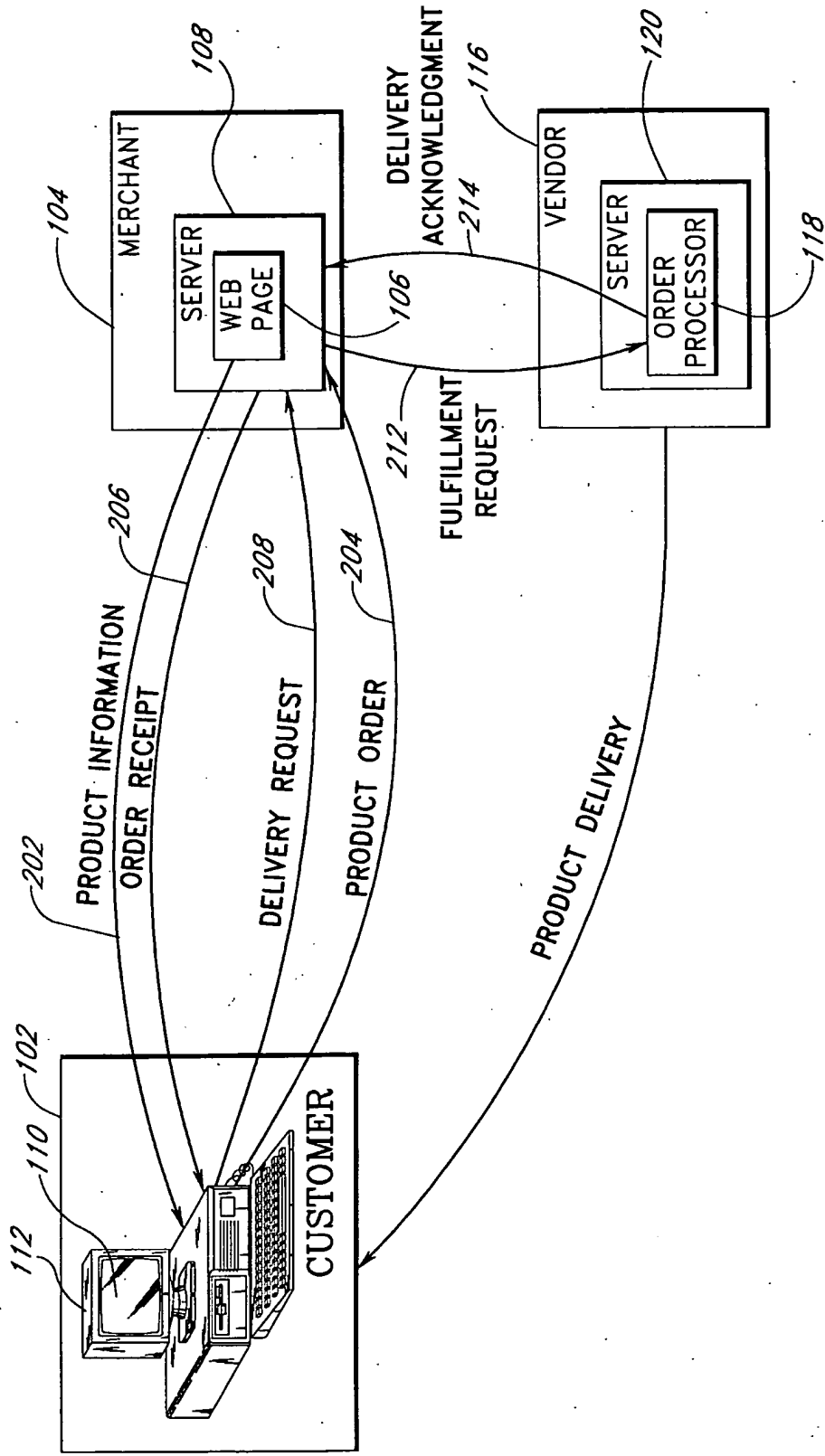


FIG. 2

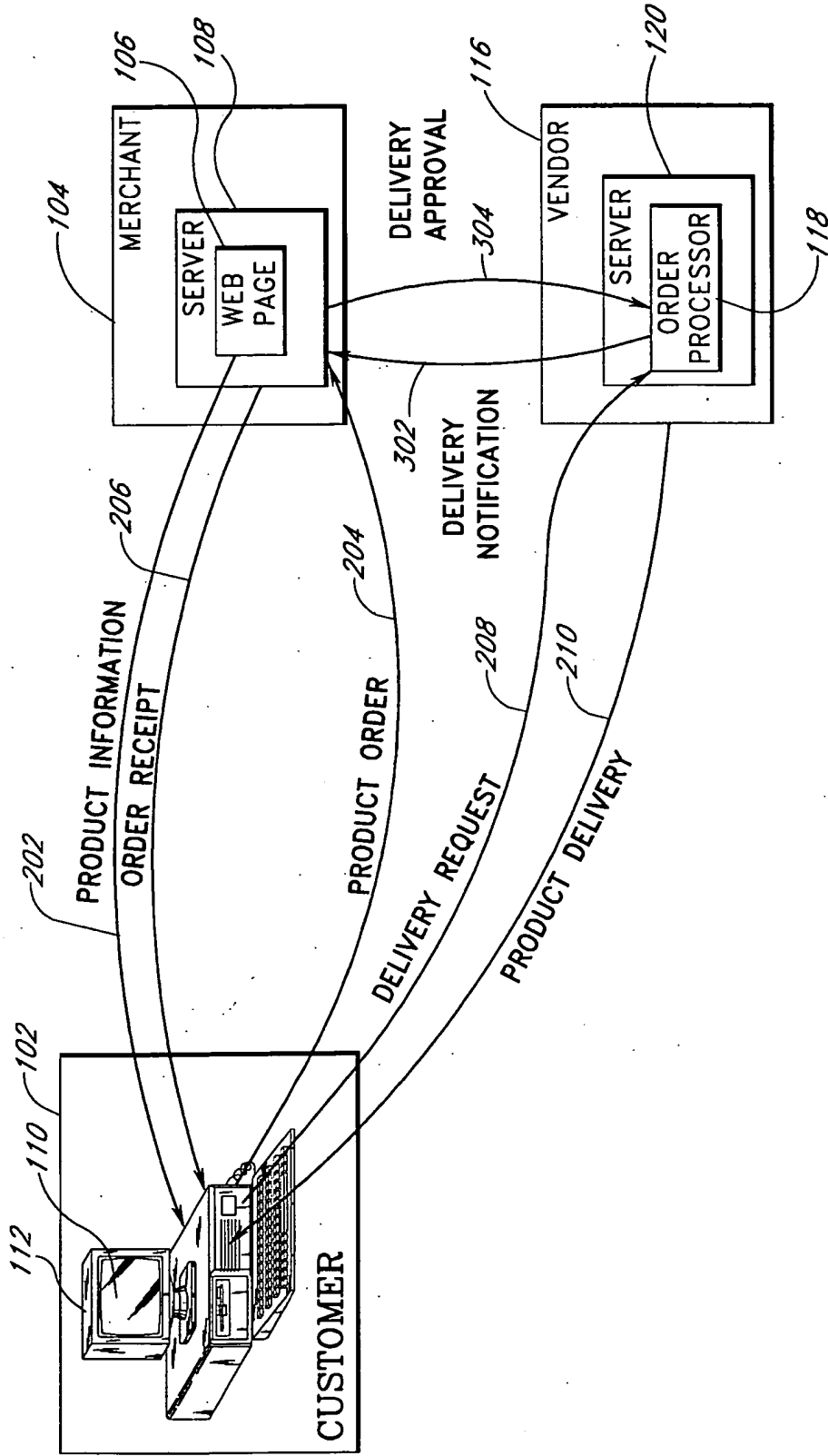


FIG. 3

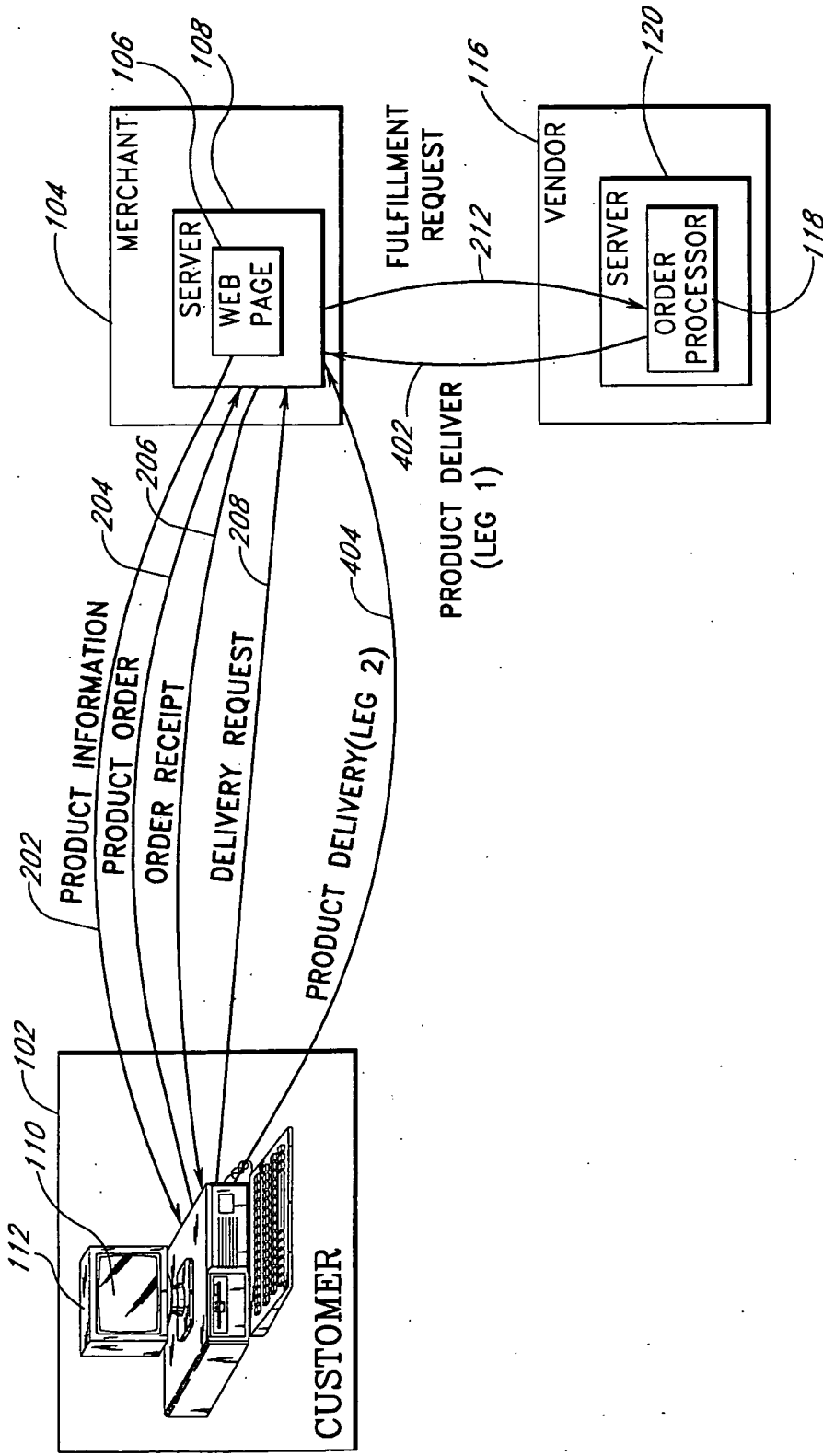


FIG. 4

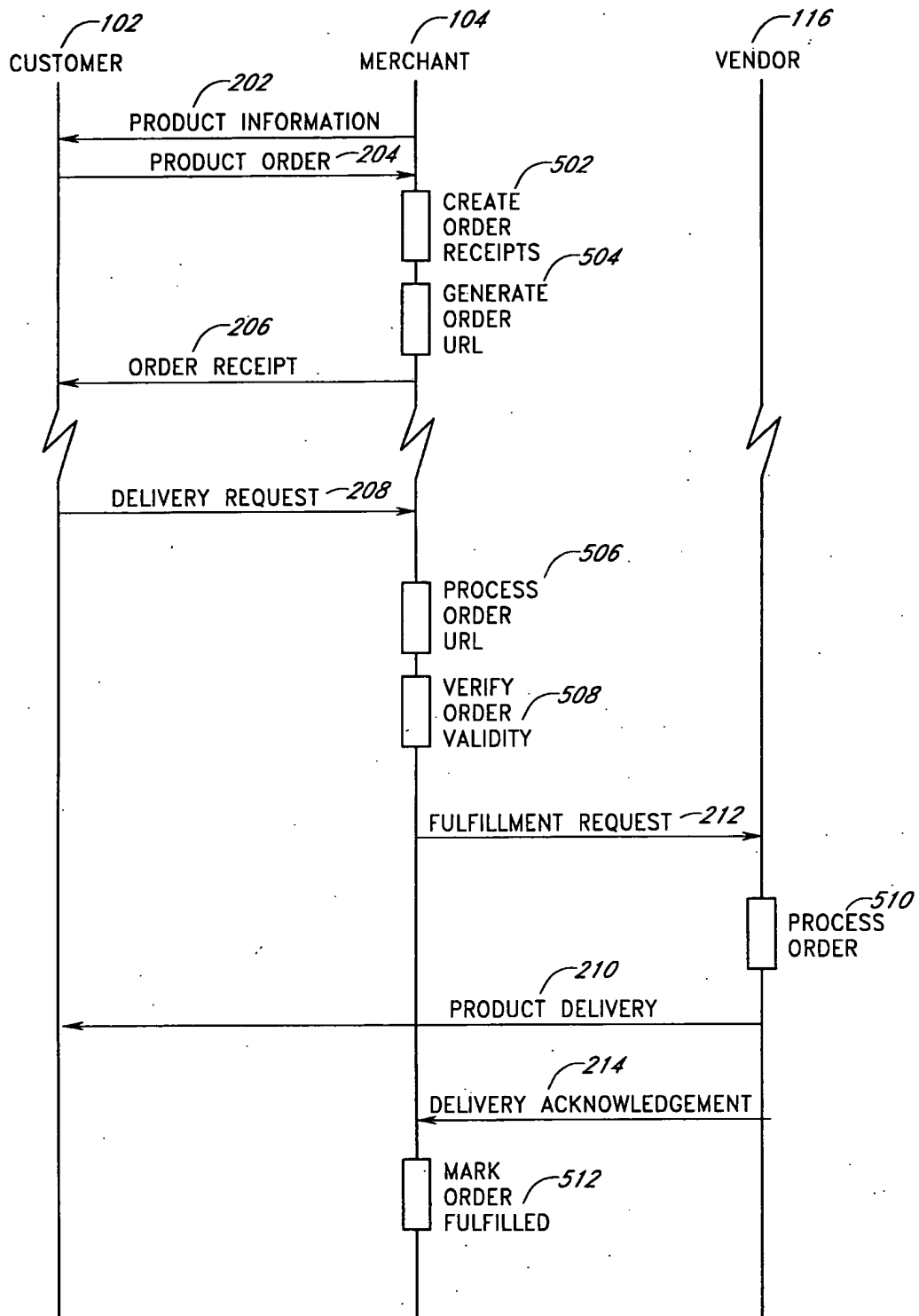


FIG.5

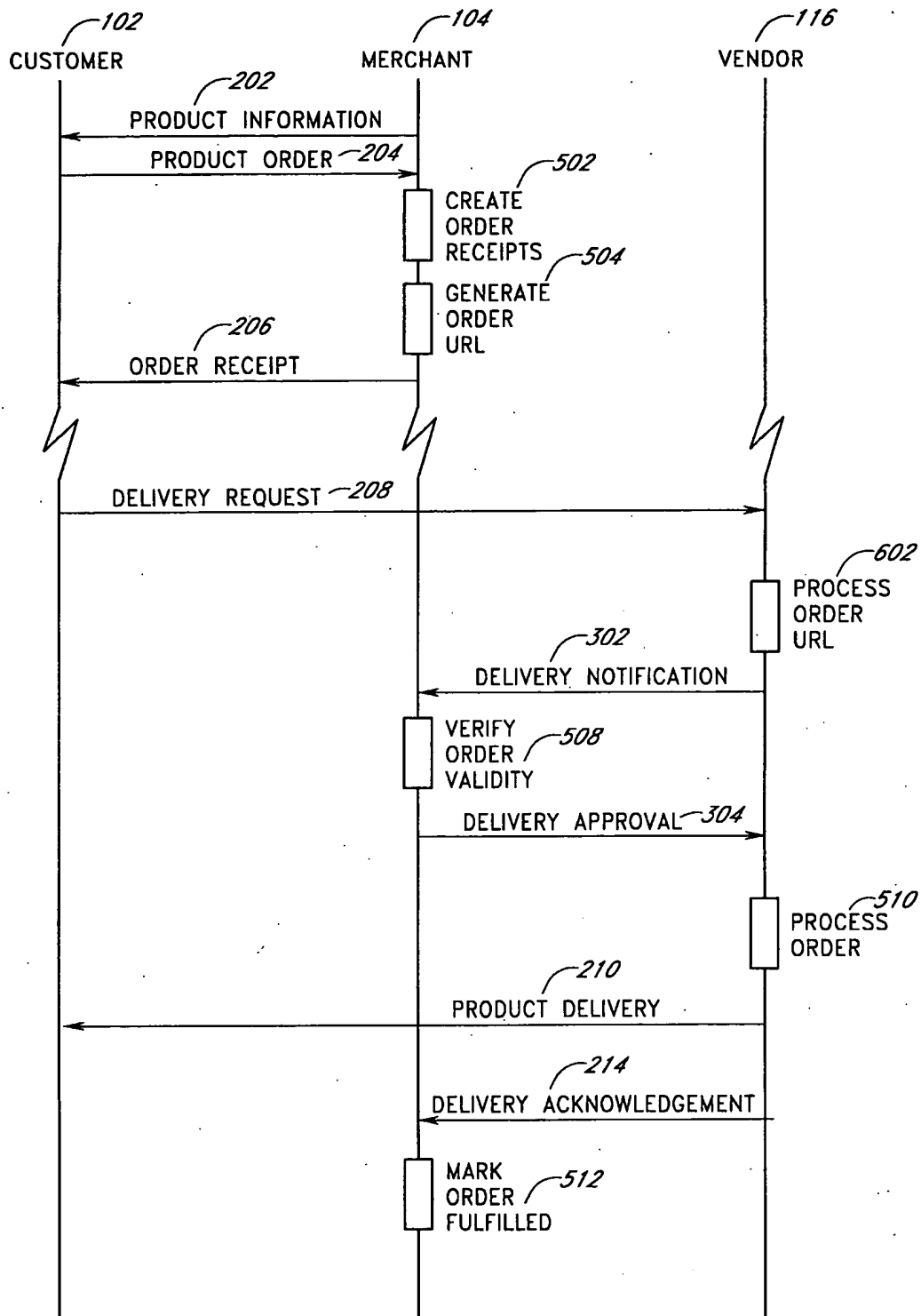


FIG. 6

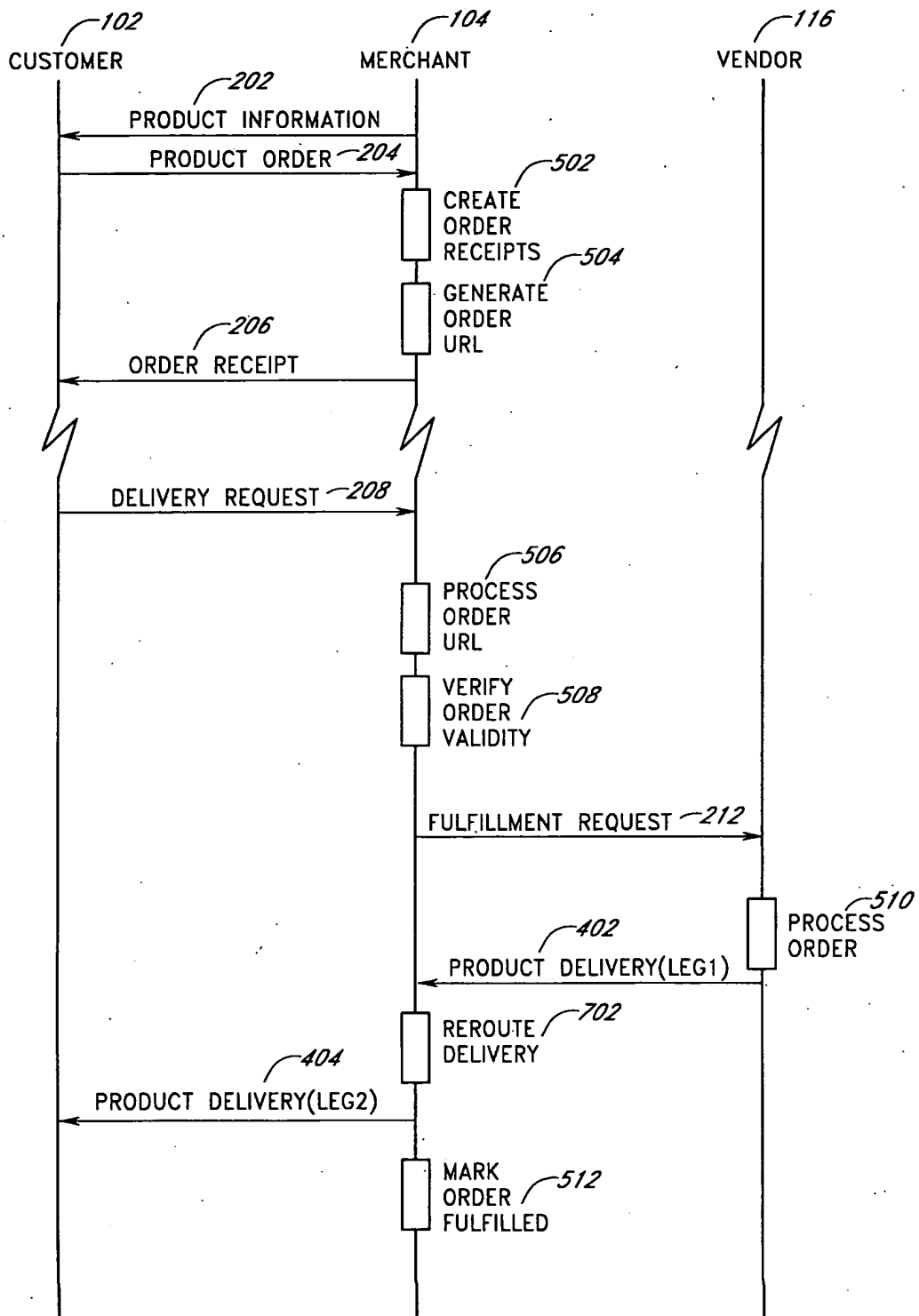


FIG. 7

FIG.8A
FIG.8B

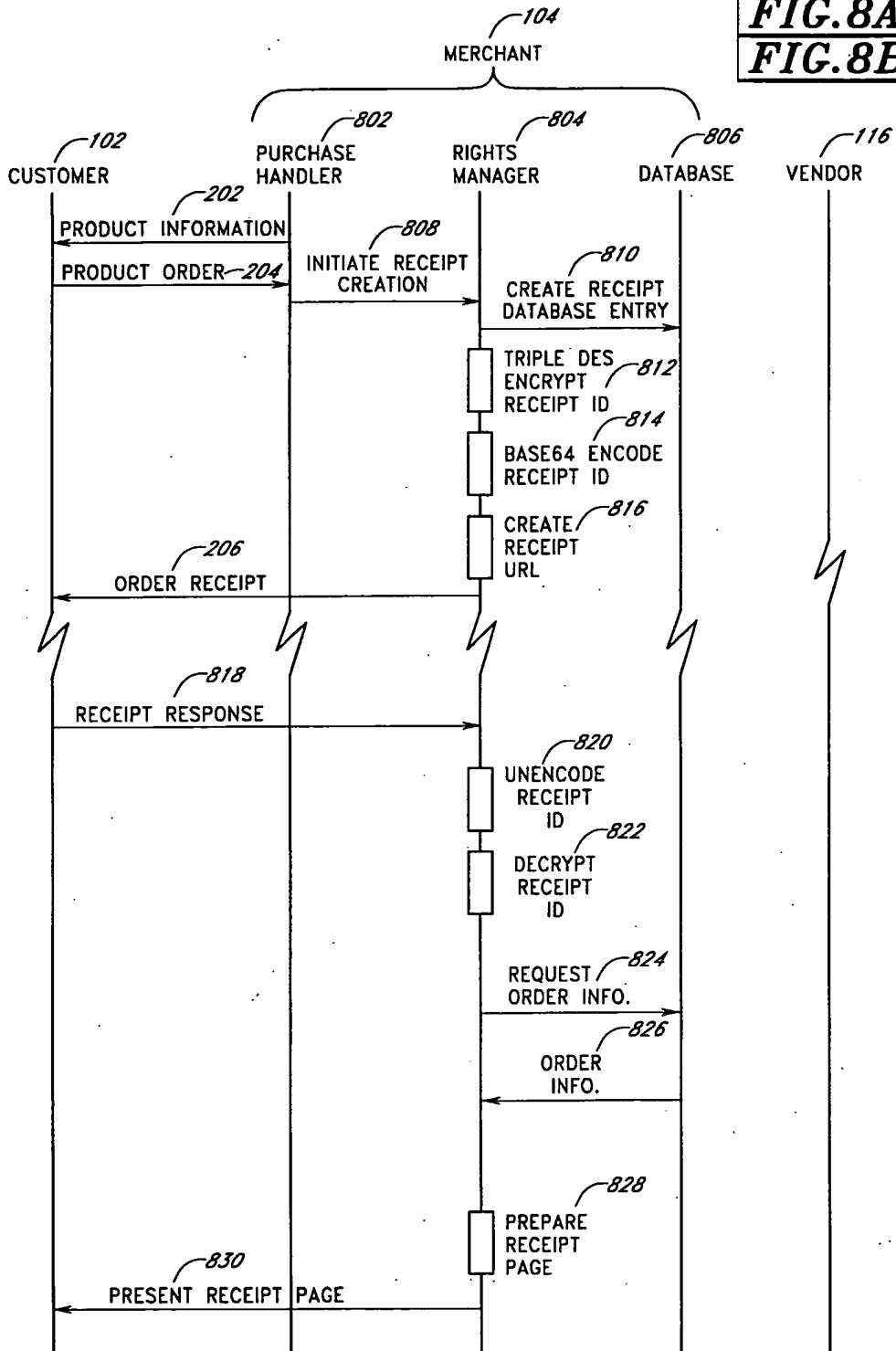


FIG.8A

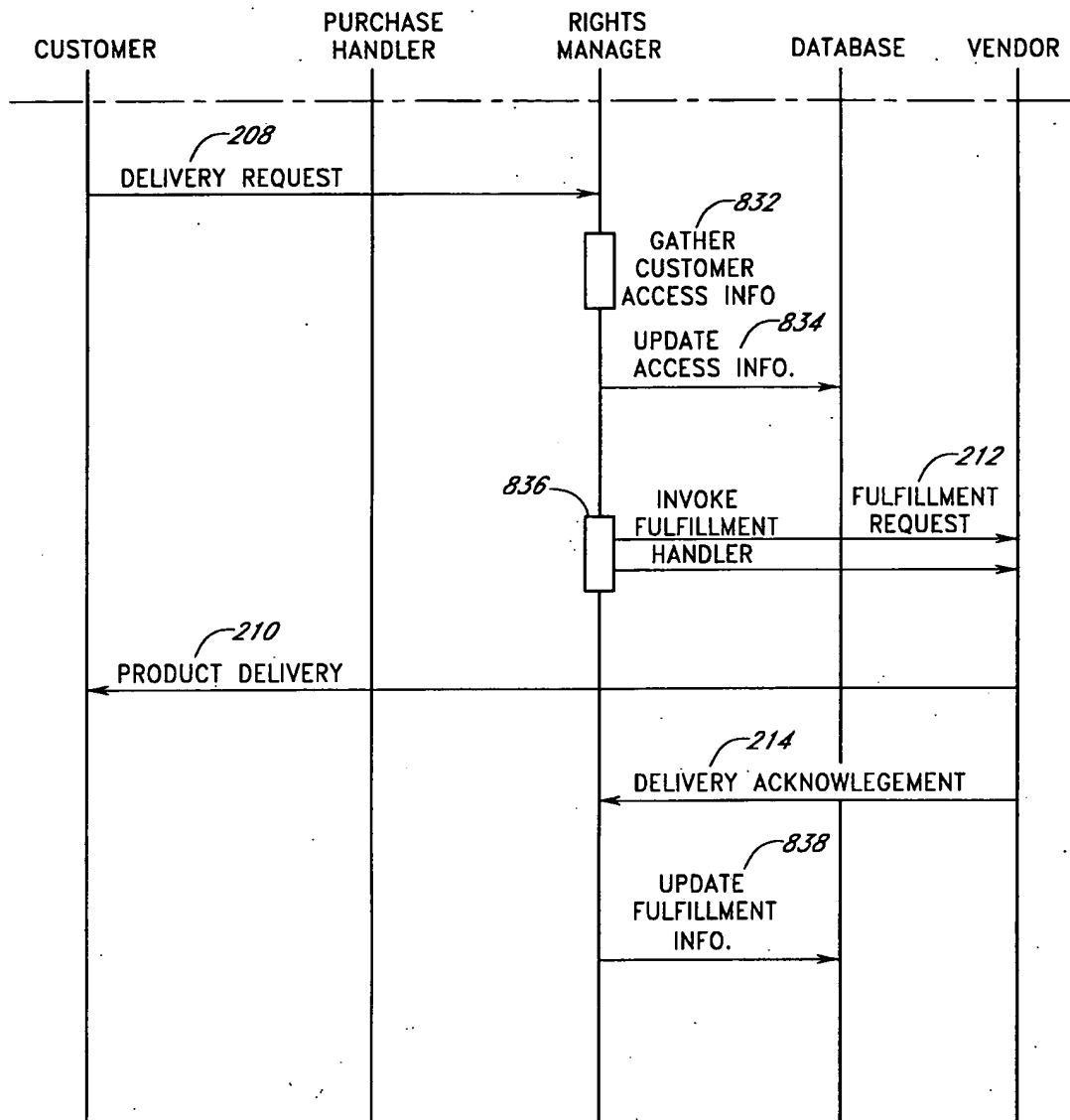


FIG.8B

Subject: Digital Products Receipt
From: orders@ecommerce_store.com
Date: Fri, 5 Jan 2001 18:10:00-0600
To: customer@isp.net

Thank you for your order from ecommerce_store

This email will allow you to access the digital products that you have ordered. Please click on the URL below in order to go to the receipt page for your order.

You will be able to select each product you have purchased and have it delivered to you.

http://www.ecommerce_store.com/drm/Haillx854ddCOKlrcDJnnyTkoPQA

If you have any problems or concerns with this, please e-mail us at: order@ecommerce_store.com or call us at:

(515) 555-1235

235 W. Main Street
Suite 110
Anytown, CA 99999
USA

Thank you for your continued support
ecommerce_store.com

FIG.9

File Edit View Go Favorite Help

Back Forw... Stop Refresh Home Search Favorite Print Font Mail

Address

DIGITAL PRODUCT RECEIPT

EBOOKS

PRODUCT	NUMBER ORDERED	
EBOOK#1	1	<u>DELIVER NOW</u>
EBOOK#2	1	<u>DELIVER NOW</u>
EBOOK#3	2	<u>DELIVER NOW</u>

MUSIC

PRODUCT	NUMBER ORDERED	
MP3#1	1	<u>DELIVER NOW</u>

SOFTWARE

PRODUCT	NUMBER ORDERED	
PROGRAM#1	1	<u>DELIVER NOW</u>
PROGRAM#2	1	<u>DELIVER NOW</u>

FIG. 10